

Course Guide

2026

*Quality education and training
— powered by Queensland's
peak medical body*

RTO 45101

Impavid Education Pty Ltd trading as
AMA Queensland Education
and Training Institute
ABN 41 612 797 878

amaqeti.edu.au





About us

Welcome to AMA Queensland Education and Training Institute, your pathway to a successful career in health and business.

Our mission is to empower individuals like you with the knowledge and skills required to excel in industry. We are committed to providing high-quality education and unwavering support to help you achieve your career goals.

Why choose AMA Queensland Education and Training Institute?

TAILORED COURSE SELECTION



We offer a range of nationally accredited and recognised health & business courses. Whether you're pursuing a career in business, leadership healthcare, or any related field, our courses are designed to align with your career aspirations.

COMPREHENSIVE SUPPORT FRAMEWORK



We believe that success is not just about education; it's about support too. AMA Queensland Education and Training Institute provides a robust support framework consisting of four levels. We are committed to ensuring that every student has the tools and assistance they need to thrive.

HANDS-ON EXPERIENCE



Our courses combine theoretical knowledge with simulation tasks. Some courses include compulsory work placement where students gain hands-on experience in a real work environment. This approach ensures our graduates are well prepared for the demands of their future careers.

STRONG INDUSTRY CONNECTIONS



Our Institute has built a sterling reputation in the industry. Employers regularly seek out our graduates for their exceptional skills and expertise. When you choose AMA Queensland Education and Training Institute, you become part of a network that can open doors to exciting career opportunities.

If you're ready to embark on a journey of personal and professional growth, AMA Queensland Education and Training Institute is here to guide you.

Contact us today to explore our courses and take the first step toward a brighter future!



Providing a pathway to further opportunities

AMA Queensland Education and Training Institute takes immense pride in our partnership achievements with esteemed institutions like SCU.

These collaborations underscore the outstanding quality of education delivered by our courses and certifications, empowering our students to transition their credits and expedite their academic progression into first or second-year articulated programs.

Most of the qualifications AMA Queensland Education and Training Institute delivers are considered eligible for direct credit transfers. Refer to the below links

- ▶ [Southern Cross University](#)
- ▶ [Torrens University](#)

For further information on credit transfers and recognition of prior learning, visit amaqeti.edu.au





Take your career to **NEW HEIGHTS**

Australian
Qualifications
Framework



■ CHC52025

Diploma of Community Services



LEVEL/QUALIFICATION

Diploma



COURSE DURATION

2 Years
12 x 7 weeks, includes term breaks



STUDY MODES

Online with practical learning.

As this course is delivered online, you will need to have a stable internet connection and access to a laptop/ desktop.



LOCATION

Online



OF UNITS OF COMPETENCY

20 units in total



POTENTIAL CAREER OUTCOMES

- ▶ Community Work Coordinator
- ▶ Support Facilitator (Disability)
- ▶ Aboriginal Housing Worker
- ▶ Community Development Worker for Social Housing



PRICE

Visit our Fees & Payment page [here](#).
Flexible Payment options available.
Talk to your Course Advisor to find out more.

OVERVIEW

This qualification equips students with skills for roles in community and case management, focusing on social welfare, advocacy, and community development. The course includes practical training and theoretical knowledge to support diverse community needs and promote social justice and inclusion.

WHAT YOU'LL LEARN

- ▶ **Case Management:** Assess client needs and develop personalised care plans.
- ▶ **Community Development:** Engage communities and advocate for social change.
- ▶ **Ethical Practices:** Apply legal frameworks and promote cultural safety.

WHO IS IT FOR

The Diploma of Community Services (CHC52025) is perfect for individuals passionate about making a positive impact in their communities, whether they're aspiring community workers, current professionals, or career changers. It equips you with essential skills for roles in case management, advocacy, and program coordination, promoting social justice and well-being.

KEY STUDENT INFORMATION

There are no qualification-specific entry requirements for this qualification

You can access all policy and procedure documents [here](https://amaqeti.edu.au/policies-and-procedures) amaqeti.edu.au/policies-and-procedures

INDUSTRY OVERVIEW

- ▶ Employed: 94,500
- ▶ Expected annual employment growth: 3,300 per year
- ▶ Weekly earnings: \$1,688
- ▶ Full-time share: 67%
- ▶ Average age: 40 years
- ▶ Female share: 69%

HOW YOU'LL LEARN

Online with accessible learning support such as interactive tutorials, progress check-ins and access to trainer/assessor. Assessment methods include multiple choice, short answer, case studies and **120 hours of work placement** (addressing CHCDEV005 and HLTWHS003 in compulsory Workplacement hours).

ADMISSION CRITERIA

- ▶ Minimum Age 18 Years old
- ▶ Must have one of the following:
 - Year 12 or equivalent
 - Mature aged student with 2 years' work experience
 - Completion of a Certificate III or higher qualification
- ▶ An upper-intermediate level of English is required.
- ▶ Be able to provide evidence of any of the below
 - Australian citizenship
 - Permanent Australian residency; or
 - Temporary Australian residency with a valid visa, other than the student visa, to study and work in Australia.

Students will be required to provide a Unique Student Identifier (USI) which is a reference number that creates an online record of a student's training and qualifications attained in Australia.

UNITS OF COMPETENCY

- CHCCCS004** – Assess co-existing needs
- CHCCCS007** – Develop and implement service programs
- CHCCCS019** – Recognise and respond to crisis situations
- CHCCSM017** – Facilitate and review case management
- CHCDIV001** – Work with diverse people
- CHCLEG003** – Manage legal and ethical compliance
- CHCMGT005** – Facilitate workplace debriefing and support processes
- CHCPRP003** – Reflect on and improve own professional practice
- HLTWHS003** – Maintain work health and safety
- CHCMHS001** – Work with people with mental health issues

- BSBTWK503** – Manage meetings
- CHCCCS003** – Increase the safety of individuals at risk of suicide
- BSBPMG430** – Undertake project work
- CHCMHS007** – Work effectively in trauma informed care
- CHCDFV001** – Recognise and respond appropriately to domestic and family violence
- CHCADV002** – Provide advocacy and representation services
- CHCCOM003** – Develop workplace communication strategies
- CHCDIS017** – Facilitate community participation and social inclusion
- CHCDIV002** – Promote Aboriginal and/or Torres Strait Islander cultural safety
- CHCDEV005** – Analyse impacts of sociological factors on people in community work and services



Take your career to **NEW HEIGHTS**

Australian
Qualifications
Framework




NATIONALLY RECOGNISED
TRAINING

■ CHC53315

Diploma of Mental Health



LEVEL/QUALIFICATION

Diploma



COURSE DURATION

2 Years
12 x 7 weeks, includes term breaks



STUDY MODES

Online with practical learning.

As this course is delivered online, you will need to have a stable internet connection and access to a laptop/ desktop.



LOCATION

Online



OF UNITS OF COMPETENCY

20 units in total



POTENTIAL CAREER OUTCOMES

- ▶ Welfare Support Worker
- ▶ Community Support Worker
- ▶ Mental Health Support Worker
- ▶ Community Rehabilitation Worker



PRICE

Visit our Fees & Payment page [here](#).
Flexible Payment options available.
Talk to your Course Advisor to find out more.

OVERVIEW

This qualification equips students with skills to support individuals with mental health issues. The course covers mental health assessment, crisis intervention, recovery-oriented practice, and ethical and legal considerations, preparing graduates for roles in mental health support, counselling, and community services.

INDUSTRY OVERVIEW

- ▶ Employed: 84,600
- ▶ Future growth: expected to grow very strongly and likely to reach 94,700 by 2026
- ▶ Weekly earnings: \$1,492
- ▶ Full-time share: 63%
- ▶ Average age: 43 years
- ▶ Female share: 74%

WHAT YOU'LL LEARN

- ▶ **Assessing and diagnosing:** Learn to assess and diagnose mental health conditions using standardised tools and frameworks.
- ▶ **Developing support plans:** Acquire skills in creating and implementing individualised mental health care and support plans.
- ▶ **Understanding legal and ethical considerations:** Gain knowledge of the ethical and legal frameworks governing mental health practice.

HOW YOU'LL LEARN

Online with accessible learning support such as interactive tutorials, progress check-ins and access to trainer/assessor. Assessment methods include multiple choice, short answer, case studies and **160 hours of work placement**.

WHO IS IT FOR

The Diploma of Mental Health (CHC53315) is for individuals looking to advance in the mental health sector. It equips you with skills in assessing mental health conditions, developing personalised support plans, and understanding ethical and legal considerations, enhancing career prospects in mental health and community services.

ADMISSION CRITERIA

- ▶ Minimum Age 18 Years old
- ▶ Must have one of the following:
 - Year 12 or equivalent
 - 2 years work or volunteering experience
 - Completion of a Certificate III or higher qualification
- ▶ An upper-intermediate level of English is required.
- ▶ Be able to provide evidence of any of the below
 - Australian citizenship
 - Permanent Australian residency; or
 - Temporary Australian residency with a valid visa, other than the student visa, to study and work in Australia.

Students will be required to provide a Unique Student Identifier (USI) which is a reference number that creates an online record of a student's training and qualifications attained in Australia.

KEY STUDENT INFORMATION

There are no qualification-specific entry requirements for this qualification

You can access all policy and procedure documents [here](https://amaqeti.edu.au/policies-and-procedures) amaqeti.edu.au/policies-and-procedures

UNITS OF COMPETENCY

- CHCMHS002** – Establish self-directed recovery relationships
- CHCMHS003** – Provide recovery-oriented mental health services
- CHCMHS004** – Work collaboratively with the care network and other services
- CHCMHS005** – Provide services to people with co-existing mental health and alcohol and other drugs issues
- CHCDIV001** – Work with diverse people
- CHCDIV002** – Promote Aboriginal and Torres Strait Islander cultural safety
- CHCDIS017** – Facilitate community participation and social inclusion
- HLTWHS004** – Manage work health safety
- CHCMHS001** – Work with people with mental health issues

- CHCMHS009** – Provide early intervention, health prevention and promotion programs
- CHCMHS010** – Implement recovery-oriented approaches to complexity
- CHCMHS011** – Assess and promote social, emotional and physical wellbeing
- CHCLEG003** – Manage legal and ethical compliance
- CHCMHS012** – Provide support to develop wellness plans and advanced directives
- CHCPRP003** – Reflect on and improve own professional practice
- CHCMHS013** – Implement trauma informed care
- CHCPRP001** – Develop and maintain networks and collaborative partnerships
- CHCADV005** – Provide systems advocacy services
- CHCADV002** – Provide advocacy and representation services
- HLTHPS010** – Interpret and use information about nutrition and diet
- CHCPOL003** – Research and apply evidence to practice



Take your career to **NEW HEIGHTS**

Australian
Qualifications
Framework



■ BSB50120

Diploma of Business



LEVEL/QUALIFICATION

Diploma



COURSE DURATION

12 Months
6 x 7 weeks, includes term breaks



STUDY MODES

Online with extensive support and practical learning.

As this course is delivered online, you will need to have a stable internet connection and access to a laptop/ desktop.



LOCATION

Online



OF UNITS OF COMPETENCY

12 units in total



POTENTIAL CAREER OUTCOMES

- ▶ Business Development Manager
- ▶ Project Consultant
- ▶ Corporate Services Manager
- ▶ Customer Service Manager



PRICE

Visit our Fees & Payment page [here](#).
Flexible Payment options available.
Talk to your Course Advisor to find out more.

OVERVIEW

This qualification equips students with critical skills in management, marketing, finance, and operations. Through a blend of practical and theoretical learning, this course prepares you for diverse business roles, empowering you to lead effectively, manage projects, and drive success in various industries.

INDUSTRY OVERVIEW

- ▶ Employed: 136,000
- ▶ Future growth: expected to grow moderately and likely to reach 156,600 by 2026
- ▶ Weekly earnings: \$1,501
- ▶ Full-time share: 59%
- ▶ Average age: 46 years
- ▶ Female share: 88%

WHAT YOU'LL LEARN

- ▶ **Effective leadership and management:**
Develop skills to lead teams and manage business operations efficiently.
- ▶ **Strategic planning and project management:**
Learn to create strategic plans and manage projects to achieve business goals.
- ▶ **Marketing and communication strategies:**
Gain expertise in marketing techniques and effective business communication.

HOW YOU'LL LEARN

Online with accessible learning support such as interactive tutorials, progress check-ins and access to trainer/assessor. Assessment methods include multiple choice, short answer, project tasks and RPL.

WHO IS IT FOR

The Diploma of Business (BSB50120) is for aspiring managers, current business professionals, and those looking to transition into business roles. They should pursue it to gain vital skills in leadership, strategic planning, and marketing, which will enhance their career prospects and effectiveness in the business world.

ADMISSION CRITERIA

- ▶ Minimum Age 18 Years old
- ▶ Must have one of the following:
 - Year 12 or equivalent
 - Mature aged student with 2 years' work experience
 - Completion of a Certificate III or higher qualification
- ▶ An upper-intermediate level of English is required.
- ▶ Be able to provide evidence of any of the below
 - Australian citizenship
 - Permanent Australian residency; or
 - Temporary Australian residency with a valid visa, other than the student visa, to study and work in Australia.

Students will be required to provide a Unique Student Identifier (USI) which is a reference number that creates an online record of a student's training and qualifications attained in Australia.

KEY STUDENT INFORMATION

There are no qualification-specific entry requirements for this qualification

You can access all policy and procedure documents [here](https://amaqeti.edu.au/policies-and-procedures) amaqeti.edu.au/policies-and-procedures

UNITS OF COMPETENCY

- BSBXCM501** – Lead communication in the workplace
- BSBTWK301** – Use inclusive work practices
- BSBOPS503** – Develop administrative systems
- BSBHRM525** – Manage recruitment and onboarding
- BSBFIN501** – Manage budgets and financial plans
- BSBOPS501** – Manage business resources

- BSBOPS502** – Manage business operational plans
- BSBOPS504** – Manage business risk
- BSBPMG430** – Undertake project work
- BSBCRT511** – Develop critical thinking in others
- BSBSUS511** – Develop workplace policies and procedures for sustainability
- BSBXCS402** – Promote workplace cyber security awareness and best practices



Take your career to **NEW HEIGHTS**

Australian
Qualifications
Framework



■ BSB50420

Diploma of Leadership and Management



LEVEL/QUALIFICATION

Diploma



COURSE DURATION

18 Months
9 x 7 weeks, includes term breaks



STUDY MODES

Online with extensive support and practical learning.

As this course is delivered online, you will need to have a stable internet connection and access to a laptop/ desktop.



LOCATION

Online



OF UNITS OF COMPETENCY

12 units in total



POTENTIAL CAREER OUTCOMES

- ▶ Business Manager
- ▶ Customer Service Manager
- ▶ Operations Manager
- ▶ Senior Manager



PRICE

Visit our Fees & Payment page [here](#).
Flexible Payment options available.
Talk to your Course Advisor to find out more.

OVERVIEW

This qualification equips students with essential skills for local government, covering conflict resolution, performance management, workforce and project management, information analysis, policy development, business relationships, and workplace leadership.

WHAT YOU'LL LEARN

- ▶ **Leadership and Team Management:**
Lead teams and enhance performance.
- ▶ **Operational Planning and Projects:**
Create plans and manage projects.
- ▶ **Communication and Problem-Solving:**
Improve communication and resolve conflicts.

WHO IS IT FOR

The Diploma of Leadership and Management (BSB50420) is for aspiring leaders, managers, and professionals seeking career advancement in management. It develops leadership and team management skills, operational planning, and project management abilities. The course also enhances communication, conflict resolution, and decision-making skills. Graduates can pursue roles like team leaders, project managers, operations managers, and department heads.

KEY STUDENT INFORMATION

There are no qualification-specific entry requirements for this qualification

You can access all policy and procedure documents [here](https://amaqeti.edu.au/policies-and-procedures) amaqeti.edu.au/policies-and-procedures

INDUSTRY OVERVIEW

- ▶ Expected 15,000 job openings over 5 years
- ▶ Variety of jobs across Manufacturing; Health Care and Social Assistance; and Public Administration and Safety.
- ▶ Full-time: Most work full-time (89%)
- ▶ Hours: Full-time workers spend around 49 hours per week at work (compared to the average of 44 hours).
- ▶ Gender: 29% of workers are female

HOW YOU'LL LEARN

Online with accessible learning support such as interactive tutorials, progress check-ins and access to trainer/assessor. Assessment methods include multiple choice, short answer, project tasks and RPL.

ADMISSION CRITERIA

- ▶ Minimum Age 18 Years old
- ▶ Must have one of the following:
 - Year 12 or equivalent
 - Mature aged student with 2 years' work experience
 - Completion of a Certificate III or higher qualification
- ▶ An upper-intermediate level of English is required.
- ▶ Be able to provide evidence of any of the below
 - Australian citizenship
 - Permanent Australian residency; or
 - Temporary Australian residency with a valid visa, other than the student visa, to study and work in Australia.

Students will be required to provide a Unique Student Identifier (USI) which is a reference number that creates an online record of a student's training and qualifications attained in Australia.

UNITS OF COMPETENCY

- BSBTWK503** – Manage meetings
- BSBPMG430** – Undertake project work
- BSBMKG543** – Plan and interpret market research
- BSBPEF502** – Develop and use emotional intelligence
- BSBOPS502** – Manage business operational plans
- BSBOPS504** – Manage business risk

- BSBLDR523** – Lead and manage effective workplace relationships
- BSBPEF501** – Manage personal and professional development
- BSBCMM511** – Communicate with influence
- BSBTWK502** – Manage team effectiveness
- BSBLDR522** – Manage people performance
- BSBCRT511** – Develop critical thinking in others



Delivering Student Success

“

**A great,
professional working
environment!**

Sarah Haines

”

“

**They are really helpful
and supportive and
ensure every student is
confident!**

Simone Scott

”

“

**Teachers experiences and
sharing of their first hand
knowledge, has been of
great credit to our learning!**

Florina

”

“

**My learning experience has
impacted many aspects of
my life and enhanced my
personal development.**

Eveline

”

Flexible Payment Options

- 1 Direct debit arrangement with **AMA Queensland Education and Training Institute**
- 2 Private student loans through **Zeefi student loans**

Flexible Payment Options and Student Loans



FLEXIBLE PAYMENT OPTIONS

Students studying will be required to enter into a direct debit arrangement for the duration of their study, making weekly payments. Talk to your Course Advisor for more information.



ZEEFI STUDENT LOANS

AMA Queensland Education and Training Institute has partnered with Zeefi, the first dedicated private student loan provider in Australia, to offer students with competitive interest rates and flexible schedules and make it easier for them to fund their studies in Australia. If you wish to know more about this option, we recommend that you visit their website here. This will provide further information on calculating your repayments and determining the pre-qualification factors.



Call us at
+61 (7) 5531 3738



Send us an email
info@amaqeti.edu.au



**Kelvin Grove
QLD 4059**



We are open
**Monday to Friday
9am to 5pm**

UNLOCK YOUR FULL POTENTIAL

APPLY NOW



Helpful links and information for students

COURSE FEES AND SCHEDULES



Fees

amaqeti.edu.au/course-fees-amaqeti



Timetable

amaqeti.edu.au/intake-dates

RTO POLICIES AND PROCEDURES



amaqeti.edu.au/policies-and-procedures

RECOGNITION OF PRIOR LEARNING AND CREDIT TRANSFERS

Credit transfer is recognition that you've previously completed a unit of your AMAQ ETI course through VET or higher education. To receive a credit transfer for a unit you must provide formal evidence that you've previously completed the unit or a unit which matches in content and outcome. Formal evidence can be a qualification certificate or transcript, statement of attainment or your USI transcript. When credit is recognised, you don't need to repeat training or assessment for that unit.

Recognition of prior learning (RPL) is an assessment of skills and knowledge you've acquired through previous training, work or life experience which are relevant to your course. AMAQ ETI will assess your existing competency against the requirements of the course. You may be granted part or all of a unit of competency by RPL. You can apply for RPL after enrolling. You need to supply evidence to prove your skills and knowledge. You can use a variety of evidence to apply for RPL as outlined in the Student RPL Kit.



Education and Training Institute

88 L'Estrange Terrace
Kelvin Grove QLD 4059

PO Box 123
Red Hill QLD 4059

P +61 (7) 5531 3738
E info@amaqeti.edu.au
W amaqeti.edu.au

RTO 45101 | ABN 41 612 797 878